



**Problem Resolution Report**  
**CoSD Contract No. 554833**  
**Enterprise Applications Architect Services RU**  
**ES/CoSD 029**



**Date:** March 6, 2018

**Summary:**

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego ("County") and Enterprise Services LLC, a DXC Technology Company ("ES" or "Contractor" and hereinafter collectively referred to as "the Parties") with Effective Date November 15, 2016 ("the Agreement"), agreement is reached on the Effective Date shown below.

**Issue or Problem:**

Although the transition of the Cross Functional Framework has not yet been completed, the Parties agree to early activate the Enterprise Applications Architect Services Resource Unit (RU).

**Resolution:**

The Enterprise Applications Architect Services RU is activated effective March 1, 2018, with the corresponding monthly RU Fee of \$18,188.23.

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The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

**IN WITNESS WHEREOF**, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

**COUNTY OF SAN DIEGO**

By:

*For [Signature]*

Name: John M. Pellegrino

Title: Director, Department of Purchasing  
and Contracting

Effective  
Date:

*3/6/18*

**ENTERPRISE SERVICES, LLC**

By:

*[Signature]*

Name: Cathy Varner

Title: Director, Public Sector – Civilian,  
State and Local Government

Date:

March 6, 2018